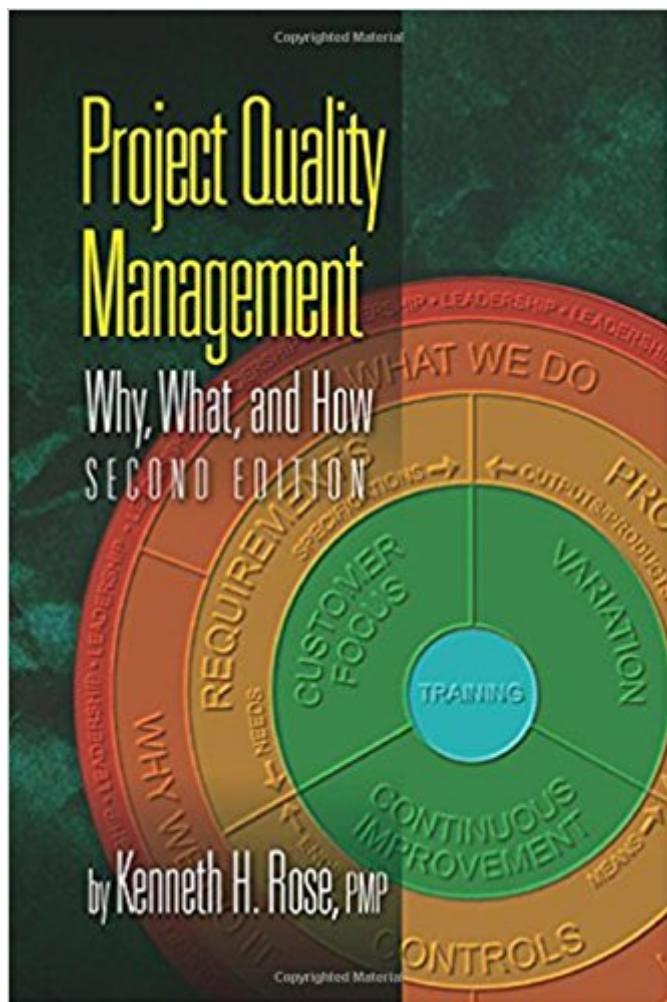


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# Project Quality Management: Why, What And How, Second Edition



## **Synopsis**

Ken Rose offers project managers a succinct, step-by-step project management process, along with a coherent set of quality tools organized and explained according to their application within this process that can be applied immediately in any project context.

## **Book Information**

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## **Customer Reviews**

"This text provides one-stop shopping for anyone seeking guidance on project quality management. Thank goodness for its publication! There is an abundance of books on production-oriented quality, but little that pertains to the special case of projects. Projects are different: they are dynamic, unique, and agents of change. Ken Rose has captured their special nature beautifully while at the same time giving solid coverage of traditional perspectives. Professors, their students, and practitioners will love this book." -J. Davidson Frame, Ph.D., PMP, PMI Fellow, Academic Dean, University of Management and Technology; "Featuring quality foundations, early pioneers, and the link to project management; tools to use for success; and exercises, case studies, points to ponder, and detailed references, Project Quality Management: Why, What and How by Ken Rose is the definitive book on this most significant area for project professionals at all levels in the marketplace - a must read!" -Dr. Ginger Levin, PMP, PgMP, OPM3 Certified Professional, Consultant, Author, and Educator

Project Quality Management: Why, What and How, Second Edition demonstrates how to implement the general methods defined in the Project Management Institute's PMBOK Guide Fifth Edition, and augments those methods with more detailed, hands-on procedures that have been proven through actual practice. This edition presents case examples that illuminate the theory of quality planning, assurance and control with real-world narratives, including situation, analysis and lessons learned, and provides course discussion points and practical exercises at the end of each chapter. It offers a walk-through of a wrap-up practical exercise relevant to many project domains, which will help readers gain experience using the tools and techniques of this project quality management process before applying them to their own project work. Course instructor material is also now available.

**Key Features** Establishes a new quality tool the pillar diagram that provides a needed capability to identify root causes of undesirable effects Supplies quality processes attuned to project scope specifications used to ensure a quality product and quality processes and to help maintain cost and schedule constraints to ensure a quality project Provides techniques and tools organized and explained according to their application within this quality process that can be applied immediately to improve project implementation and customer satisfaction in any project context. Presents "off-line" treatment of the related topics of project training, leadership and organization change in appendices WAV Offers numerous downloadable tools for planning project quality, collecting and understanding data, comprehending and analyzing processes, and problem solving, as well as instruction materials for use in college and professional courses on the topic available from the Web Added Value Download Resource Center at [www.jrosspub.com/wav](http://www.jrosspub.com/wav)

Very readable on a subject that's less than interesting.

Well organized, very easy to read. Very pleased with it as a textbook in graduate school.

Well written, easy to read. Has scenario examples for the quality tools (histogram, Pareto chart, etc.)

Quick shipment and excellent quality

good book I need for university

This textbook is resourceful and a great learning tool for my college course.

It was required for the class....

Well written

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